

KEEPING YOU UP TO DATE

KONE Online and KONE Mobile

STAY UP TO DATE AT ALL TIMES

Through our digital channels, you and your team can stay up to date with equipment status and maintenance work progress around the clock.

KONE ONLINE – UP-TO-DATE MAINTENANCE INFORMATION AT YOUR FINGERTIPS

With the KONE Online portal you benefit from easy access to information on:

- Contracts
- Equipment
- Ongoing maintenance work
- Callouts and repairs

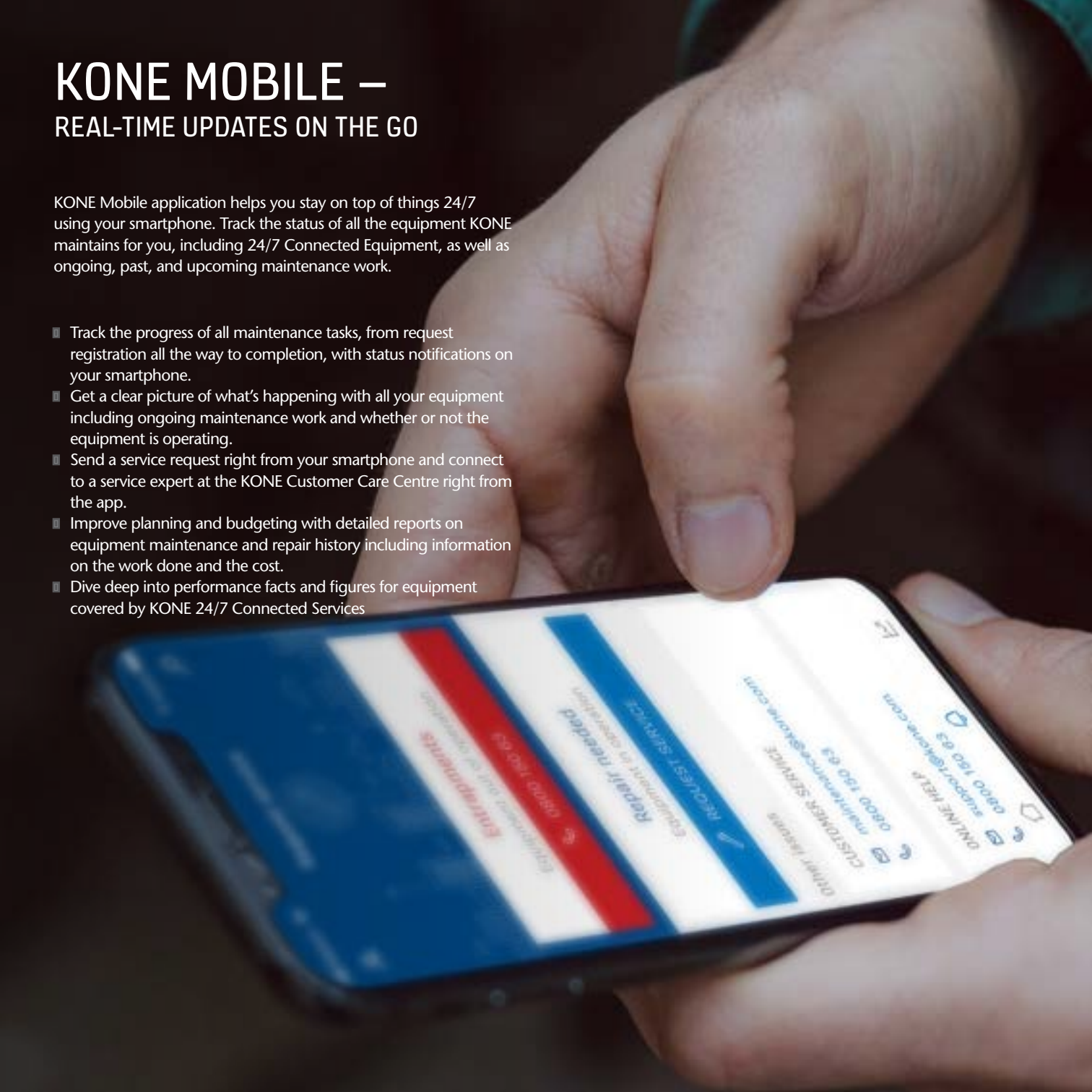
A clear overview of the past, present, and future

- Past: data on equipment availability, performance, and repair costs – as well as how quickly KONE has responded to service requests – so you can see what's happened before and how we're performing
- Present: data on callouts and other maintenance work to help you stay on top of what's happening now
- Future: data on longer term equipment performance and costs to help you improve planning and budgeting in the future

KONE MOBILE – REAL-TIME UPDATES ON THE GO

KONE Mobile application helps you stay on top of things 24/7 using your smartphone. Track the status of all the equipment KONE maintains for you, including 24/7 Connected Equipment, as well as ongoing, past, and upcoming maintenance work.

- Track the progress of all maintenance tasks, from request registration all the way to completion, with status notifications on your smartphone.
- Get a clear picture of what's happening with all your equipment including ongoing maintenance work and whether or not the equipment is operating.
- Send a service request right from your smartphone and connect to a service expert at the KONE Customer Care Centre right from the app.
- Improve planning and budgeting with detailed reports on equipment maintenance and repair history including information on the work done and the cost.
- Dive deep into performance facts and figures for equipment covered by KONE 24/7 Connected Services



Dedicated to People Flow™



KONE ONLINE AND KONE MOBILE ARE AVAILABLE FOR OUR MAINTENANCE CUSTOMERS

Contact your local sales representative for more information

If you already have KONE Online credentials,
download the app to get started:



KONE PLC
www.kone.co.uk

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www.kone.ie

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